Splunk IT Service Intelligence

Begin Your Splunk ITSI journey

If you just purchased Splunk ITSI, welcome! We are pleased to have you as a customer and want to make your customer journey a success. You might be feeling overwhelmed by all the resources Splunk offers, so we suggest starting with the following guided learning path.

Getting Started with Splunk IT Service Intelligence

Pages: 4

- **Getting data in**
  Learn about entities and content packs.

- **Working with service insights**
  Learn about service modeling, service composition, and KPIs.

- **Working with event analytics**
  Learn about alert management, incident response triggers, and using third-party data sources.

- **Getting help**
  Learn about educational and professional services resources available for Splunk ITSI.

Use content packs to accelerate your time to value

- [Gaining better visibility into Microsoft O365](#)

Expand your knowledge with best practices

- [Reducing noise in ITSI](#)
- [Predicting service outages before they occur](#)
- [Reducing alert fatigue from external monitoring tools](#)
- [Troubleshoot service problems using ITSI Service Analyzer](#)
- [Building alerts in ITSI Service Analyzer](#)

Discover more Splunk resources

The world of Splunk resources is vast. In addition to the self-help resources available here on Splunk Lantern, try some...
of these.

- **Splunk Tech Talks**: Deep-dives for technical practitioners
- **Splunk Product Guidance**: A free Splunk-built app that provides robust guidance for numerous use cases and tasks, without navigating away from the product
- **Splunkbase**: Splunkbase has 1000+ apps and add-ons from Splunk, our partners and our community. Find an app or add-on for most any data source and user need
- **Splunk Community**: A group of customers, partners, and Splunk employees (Splunkers) who share their knowledge and experience with other users
- **Splunk Answers**: Ask questions. Get answers. Find technical product solutions from passionate members of the Splunk community
- **Splunk Success Framework**: Succeed as a program manager or organizational leader in implementing and maintaining a thriving Splunk program.