Splunk Success Framework

The Splunk Success Framework (SSF) Handbook provides reference materials, templates, and expert guidance for every aspect of your Splunk implementation, from data onboarding and platform management to suggestions for user education. Start here for an introduction to the purpose and goals of the SSF, and then select from the functional areas below to learn more.

• Program Management

  ◦ An Introduction to the Splunk Success Framework
  ◦ Assigning responsibility for a Splunk deployment
  ◦ Building your Splunk user community
  ◦ Change management
  ◦ Communicating with your user community
  ◦ Defining a charter for a Splunk implementation
  ◦ Engaging with your executive sponsor
  ◦ Establishing an operating framework
  ◦ Establishing service levels
  ◦ Managing stakeholders
  ◦ Program management overview
  ◦ Scheduling quarterly business reviews
  ◦ Sending a newsletter to your Splunk user community
  ◦ Setting success metrics
  ◦ Showing the value of your Splunk deployment

• People Management

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• Building user group workspaces
• Enabling users with incentives
• Managing data based on role
• People management overview
• Setting roles and responsibilities
• Setting up a welcome page
• Staffing a Splunk deployment

• Platform Management

• Managing backup and restore processes
• Platform management overview
• Preparing for failures in the Splunk utility tier
• Setting Unix profiles
• Setting up a lab environment
• Using a Splunk sandbox

• Data Management

• Collecting logs in Splunk
• Data lifecycle management
• Data onboarding workflow
• Naming conventions

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